FLUXLABS

WALL POSTER · PHONE SAFETY

Hang up. Look it up. Call back.

Scammers call and text pretending to be IT, the bank or the government.

1

"This is IT. We need to get on your computer."

Don't let a surprise caller on your computer. Hang up and call your IT support on the number you know.

2

"Your bank account is locked."

Banks don't ask for your password or a code by phone. Call the number on your card.

3

"You owe taxes or a fine."

Government agencies send letters first. They never ask for gift cards or wire transfers.

4

"Reply STOP" or "tap this link."

Don't reply to strange texts at all. Delete them, or report them as junk.

5

Caller ID can lie.

A familiar name or number on the screen proves nothing. Call back on a number you know.

Already gave something away?

A password, a code, remote access or a card number: tell your IT support right away. No blame, just speed.