FLUXLABS

GUIDE · PHONE SAFETY

QR code and text message scams

Phones are now the favorite target, because small screens hide the warning signs.

Text message scams

- "Your package couldn't be delivered."
- "Unusual activity on your account. Reply YES or NO."
- "You have an unpaid toll."
- "Hi, is this Sam? Wrong number..." (the start of a long con)
- "It's your boss, I'm in a meeting, can you help me quickly?"

- [ ] Don't tap links in texts you didn't expect.
- [ ] Don't reply, not even STOP.
- [ ] Check in the company's own app or website.
- [ ] Report it as junk, then delete it.

QR code scams

A QR code is just a link you can't read. Scammers stick fake codes over real ones on parking meters, restaurant tables and flyers, and put them in emails because filters can't read them as easily.

- [ ] Look at the address your camera shows **before** you open it.
- [ ] Check for a sticker on top of a printed code.
- [ ] Never scan a QR code in an email that asks you to sign in, fix your account or pay.
- [ ] Pay for parking and tolls in the official app, not through a code on a sign.
- [ ] Don't sign in or enter card details on a page you reached by QR code.

> **Clicked or paid something?**
> Call your bank if you entered card details, then tell your IT support if it was a work phone or work account.